



# St Giles International Cambridge Student Guide

## St Giles International Cambridge

52 Bateman Street Cambridge CB2 1LR Tel: +44 (0) 1223 358089 Email: cambridge@stgiles.co.uk

Updated August 2024

A WARM WELCOME TO ST GILES INTERNATIONAL CAMBRIDGE
SCHOOL LAYOUT
52 Bateman Street
1st Floor
Ground Floor
Basement
LESSON TIMES
LESSON TIMES
WHO TO TALK TO AT ST. GILES CAMBRIDGE
YOUR COURSE
GETTING THE BEST OUT OF YOUR STUDIES
STUDENT RULES
Attendance
Contact details
Changes to Accommodation or Courses
RESOURCES FOR STUDENTS
Internet
Learning Needs
Under-18s
E-safety
St Giles Emergency Phone
COMPLAINTS PROCEDURE AND RESPECT
HEALTH & SAFETY
FIRST AID
SECURITY
ID Cards
Lanyards
School Visitors and Intercom
THE CAFÉ AT ST GILES CAMBRIDGE
Other food and drink options
THE SOCIAL PROGRAMME
<b>2</b>   Page

STUDENT DISCOUNTS	ERROR! BOOKMARK NOT DEFINED.
LIVING IN CAMBRIDGE	
Doctor or dentist	20
Safe Sex	
Drugs	
Pubs	
Theft	
ID	
Post Office	
Shoplifting	
On the streets	
Banks	
Visas	
Registering with the Police	
Police powers of arrest	
Motoring and traffic regulations	
Places of Worship in Cambridge	
Muslim	
Roman Catholic	
Christian Interdenominational	
Buddhist	
Protestant	
Orthodox Church	
Organisations that can help you	
LOCAL PLACES OF INTEREST	27
LUCAL PLACES OF INTEREST	
TRAVEL	
USEFUL WEBSITES	29

# A Warm Welcome to St Giles International Cambridge



Thank you for choosing to come to St Giles International Cambridge!

Our mission is to provide a high-quality, student focussed learning environment, focussed on your real and practical needs; offer a range of student services and help you enjoy your course. That's why we care about your experience from the moment you arrive here in England: we hope that you have a good journey to Cambridge, that will be happy in your accommodation, and we will do our best to ensure you enjoy your stay in Cambridge - and of course to help you to improve your English.

On your first day at St Giles, you will join a special class for new students. You will take a written test and you will have a short interview with a teacher. This will help us put you in the right class. I will meet you on your first day to give you a quick presentation about the school and Cambridge, so you can ask me any questions you have then.

Please read the information in this guide - it has been written especially for you and contains a lot of important information about the school and helpful advice about living in Cambridge.

If you have any questions or problems at any time during your stay in Cambridge, please speak to our team of teachers and administrative staff, or you can speak to me immediately. We are here to help!

Stephen Parsons Principal

# **School layout**

# 52 Bateman Street

2 <sup>nd</sup> Floor	<b>Classrooms 7 - 8</b> Quiet room with computers Study room with tablets
1 <sup>st</sup> Floor	<b>Classrooms 4 – 6</b> Toilets
Ground Floor	<b>Classrooms 1 - 3</b> Principal's Office The Office
Basement	Teachers room Director of Studies' Office Café

Basement			M	Gro	und F	loor			
Teachers' Area Stairs	Ki	tchen	Café	wc		Roor tairs	n 1	•	Room 2
Storage I.T.	C	Office		¥	Offi	ce	Princi ¥	pal	Room 3
First Floor				Sec	ond F	loor			
wc	Stairs	wc	Room 6	Roo	m 8			Stairs	Quiet Room
Stairs						Ro	om 7	s	tudy Centre
						¥			
Roo	m 4		Room 5						

# **Lesson Times**

General classes throughout the year:

### Morning General English (20 lessons per week)

Lesson 1 and 2: 9.00–10.40 Lesson 3: 11.10–12.00 Lesson 4: 12.10–13.00

### **General English (28 lessons per week)**

Lesson 1 and 2: 9.00–10.40 Lesson 3: 11.10–12.00 Lesson 4: 12.10–13.00 Lesson 5 and 6: 14.00 – 15.40

During our peak times we may open Afternoon GE classes. You will be informed when these classes are opening for those who have booked this timetable.

### Afternoon General English (20 lessons per week)

Lesson 5 and 6: 14.00 – 15.40

Students aged 14-17 may study either with our adult classes or with other under-18 students.

# Who to talk to at St Giles Cambridge

We at St. Giles want to make your time with us as fun and beneficial as possible. If you need any help with anything, have any problems, or would like any advice, come and talk to us!

**Any questions or help needed?** In the office, the following staff can help:





Student Services



Rasny Accommodation

#### Welfare support and safeguarding...

If you have any worries whilst in England, or need advice on anything, please speak to **Stephen** and **Amy**. We are here to help you have a good time in England and want to ensure that happens, as well as improving your English.

#### Your classes, goals and learning...

Speak to us in the classrooms, or in 1:1 Feedback on every second Friday



Callum Teacher and Librarian



William Teacher



Paul Teacher



Ilaria Teacher and Social Programme

#### Social events...

Want to join a group activity or some local advice? Find Ilaria in the café or the staff room.

#### Books...

Want to borrow or buy a coursebook? Would you like a recommendation from our school library for some reading in your free time? Find Callum in the Reception at lunch time, or talk to your teacher.

If you have further comments or questions about your learning, or are interested in preparing for or booking an exam, talk to Stephen in the Principal's Office next to the Reception.

# **Your Course**

The St Giles approach to teaching and learning is **learner-centred**. We're interested in why you want to improve your English and we're interested in you! You will often work in pairs and groups because we think this is the best way for you to improve your communication in English. You won't be sitting quietly listening to your teacher.

Your teacher and other students will make you feel welcome in class. Try not to be nervous. Remember, making mistakes in English is good! It shows you are learning.



#### Coursebooks

You will use a coursebook in class. Your teacher will tell you which one you need to buy for the class. You should not write in it for the first few days (in case you change class).

If you are studying here for less than 4 weeks, you can borrow a coursebook. You will need to pay a  $\pm 20$  deposit for this during your lunch break on Monday, and not write in the book.

#### Resources

You and your teacher will use many different materials and facilities in the classroom. Every classroom has an Interactive whiteboard and, as well as using the coursebook, you will use the Internet, newspapers, songs, films and much more.

**Homework** is set every day, either via the e-school or separately by the teacher. It should take approximately half an hour to complete. This will help you to improve your English. If you are not clear on the homework, or you would like extra things to do in your free time, please ask your teacher.

#### Levels of English

There are six levels at St Giles: Beginner (A0), Elementary (A1), Pre-Intermediate (A2), Intermediate (B1), Upper Intermediate (B2) and Advanced (C1). Sometimes the level of your class will be a mix of two levels.

#### **Progress at St Giles**

We want to make sure you feel happy in your class and can see your own improvement in your English. **How do we do this?** 

Your teacher will talk to you individually **every second Friday** in **One-to-One Feedback** to discuss your progress and check you are happy in class and in Cambridge.

**You will be sent a Leaving** In your last week, you can also do an **End-of-Course Test.** Both tests are similar to the one you did on your first day and is a good way to check your progress.

**How do I change level:** Talk to your teachers as they know you best and you can also do the **Level Assessment test** if you want to check your level.

**Course Report:** When you finish your course, you will receive a course report with details of your level and the progress made during your course. If you are here for 4 weeks+, you can do an assessment at the end of your course to show the progress you have made.

# **Getting the Best out of Your Studies**

### **Get Organised!**

**Give yourself goals** – set both short-term goals (such as when you study) and long-term goals (when you start your course and aim to change classes). Review your goals regularly – what can you do already? How can you reach your new goals?

- Make a schedule choose a regular time to study, turn off your phone and ask your friends not to disturb you.
- **Find somewhere to study** somewhere you can be comfortable, can concentrate and won't be disturbed. You can use any free classroom for this after your studies or make use of our computer and tablet rooms. The school is open to students until 5pm.
- Use a file it is easier to organise and add to your notes if they are in a file.
- Vocabulary buy a notebook for vocabulary. Organise it by topic and/or alphabetically.

### **Get Learning!**

**Come to school** – try to come to every lesson and plan your journey so that you arrive ten minutes early for your lessons. Always bring a pen, paper and any books you need.

- **Review your notes** review your notes after class organise them and make sure you can understand them. Review homework before a lesson and write down any questions you want to ask.
- New language review new language at the end of the day and again at the end of the week.
- 'In between times' use 'in between times', for example on the bus before the lesson starts, to review new language.
- **Leaflets** See our leaflets in the study center for more information of how to learn outside of the classroom.
- **Don't work for too long** study for short periods of time with regular breaks every twenty to thirty minutes.

### Get Involved!

**Be active** – learn actively by taking notes, particularly if your teacher writes something on the whiteboard – it's there for you.

- Join in to learn well you need to use English all the time. When you have the chance to talk in the classroom say as much as you can speaking exercises are not a race to see who can finish first!
- Ask questions if you don't understand, ask. Your teacher will be happy to explain things again.
- Work together work with other students, answer each other's questions and test each other.
- **Be sociable** this is a great place to make new friends from all over the world and if you are with people from other countries you will use English more. The school social programme is fun and it is a chance to use your English.
- **Have fun** Read! Watch! Listen! English is all around you and study shouldn't be boring. You will learn more if you enjoy the language so use English to do things that you are interested in.

# **Student Rules**

We do not have many rules at this school—the few rules we do have help us to create a good learning environment for the benefit of all our students.



Please be on time for your lessons. It is not fair to interrupt the other students by arriving late.

If you are under 18 you must call the school or send a message on WhatsApp to explain that you are running late.

If you are over 18 and more than 10 minutes late for your first lesson, you should wait until the next lesson. You shouldn't be late for any other lesson.

- If you cannot come to school for any reason, you should email or phone the school and let us know. You should not be absent for more than 3 days without a valid reason.
   Email: studentservices.cambridge@stgiles.co.uk
   Phone: +44 (0) 1223 358 089
- It is against the law to smoke anywhere in the building and if caught, there is a £100 fine. If you wish to smoke, please use the outdoor spaces. If you smoke in front of the school, please allow space on the pavement for people to pass you safely.
- Please do not take food and drink (other than water) into the classrooms; this helps us to maintain a clean and hygienic environment for everyone at the school.
- Please switch your mobile phone to silent when entering the classroom. This will help to make a better learning environment for everyone. Sometimes your teacher will let you use your mobile as a learning aid. Please ask your teacher if this is OK.

If we consider your behaviour to be unreasonable, we will refer to the Discipline Code from our website, available at https://www.stgiles-international.com/student-services/complaints-discipline





## Attendance

It is important to attend all of your classes so you can learn as much as possible. The school monitors your attendance and is strict on this.

If you are sick or cannot attend school for longer than one day, you must call or email the school to tell us. If you are under-18, you must contact the school at the earliest opportunity if you are running late or know you will be absent.

**Email:** studentservices.cambrige@stgiles.co.uk **Phone:** +44 (0) 1223 358 089

## **Contact details**

If you change your Cambridge address, email address or telephone number, please inform Reception immediately.

## **Changes to Accommodation or Courses**



If you want to change your accommodation booking, you must give a minimum notice of **one week** for **Homestay** or **2 weeks** for **Residence.** 

All changes/cancellations must be notified in time to take effect from a Sunday, and cannot be effected from midweek. (Please see Residence notes for further details). Please speak to a member of staff in Reception.

If you want to extend your course, please speak to our Student Servies and Accommodation team in Reception.

If you want to cancel or change any part your course, you must give at least **4 weeks' notice** from a course start date. We may have to charge a cancellation fee.

Separate terms and conditions are applicable to students on International Semester Courses.

Please note: refunds may take up to 4 weeks to process.

# **Resources for Students**

## The Study Centre

### **The Computer Room**





**Opening Hours:** Monday to Friday: 9am - 5pm

Please tell a staff member if you are staying later than 16.00

Students can use any free area of the school for their personal study. The café is a popular place for study and conversation. The Study Centre and the computer room are located on the second floor as a space where you can study in a quiet, productive environment. The school has provided resources for your use. These rooms are the ideal place to do your homework or exam revision. There are also tablet computers which you can use to access online resources – if you would like guidance on which resources to use, please ask a member of the academic team.

### **Elementary**

www.usingenglish.com/comprehension/beginner.html - extra reading practice activities http://www.esl-lab.com/ - listening practice activities http://www.howjsay.com/ - pronunciation dictionary

#### **Pre Intermediate**

http://www.dictationsonline.com/ - practice listening and typing www.eslvideo.com/esl\_video\_quiz\_low\_intermediate\_start.php - watch videos and do quizzes http://a4esl.org/q/h/vocabulary.html - multi-level vocabulary quizzes

#### Intermediate

http://www.bbc.co.uk/worldservice/learningenglish/grammar/grammar\_challenge/ - lessons about difficult grammar http://www.bbc.co.uk/worldservice/learningenglish/general/sixminute/index.shtml - short English lessons about practical English

### **Upper Intermediate**

http://www.bbc.co.uk/worldservice/learningenglish/language/theenglishwespeak/ - lessons about natural English phrases http://www.bbc.co.uk/worldservice/learningenglish/language/wordsinthenews/ - reading and video lessons using real BBC news reports

### **Advanced**

www.ted.com - Watch presentations in English (with optional subtitles)
http://www.dictationsonline.com/ - dictation practice



### Internet

**Wi-Fi** is available throughout the building (check posters for password) and you can use broadband internet in The Café in the Basement and in the Self-Study Centre on the 2nd floor.

## Welfare Support

If you are worried about anything during your stay in Cambridge, you can talk to any member of staff but if you have a more serious personal issue and would to speak in private, please approach our Welfare and Safeguarding Officers: Amy Calvert (Student Services Officer) or the Designated Safeguarding lead Stephen Parsons (Principal)

## **Learning Needs**

If you have particular learning need such as dyslexia, St Giles will do its best to support you. Please speak to your teacher and/or Stephen Parsons (Principal) about your needs.

## Under-18s

Under UK law, under-18s are defined as children. St Giles is committed to ensuring that 14 - 17 year olds who study at the school are kept safe and are able to study and succeed in an atmosphere of trust and security. You will have a meeting with a Designated Safeguarding Person to get advice on living safely in Cambridge in your first week and be asked to telephone if you are late or cannot come to school.

Members of Staff at St Giles follow a code of behaviour which aims to protect children and young people from all forms of abuse including physical, emotional, neglect and sexual harm.

## **E-safety**

Our school PCs and Wi-fi network are protected by a firewall to prevent access to inappropriate material. Teachers are not allowed to have any electronic contact with students under the age of 18. This includes adding or following someone on social media.

The school's **Designated Safeguarding lead** is Stephen Parsons (Principal).

Further details can be found in the St Giles Cambridge Safeguarding and Child Protection Policy.

## **St Giles Emergency Phone**

The daytime contact number for the school is: +44 (0) 1223 358 089 (Mon-Fri 09.00 – 17.00). An emergency phone number: +44 (0) 7943 631 947 is available outside of these hours for emergencies. **Please save these numbers into your mobile phone.** 

# **Complaints Procedure and Respect**

We try our best to make sure you have a happy and satisfying educational experience while you're at St Giles and in the UK...

# But if you have a problem, please don't wait!

If you are unhappy about anything, please tell us as soon as possible so that we can try to help you and fix the problem.

You can speak to any member of staff that you feel comfortable with. You can talk to:

- your teacher or any of the reception or office team
- the student representative in your class
- the Welfare and Safeguarding team
- if you are still not happy, you can speak to the Principal, Stephen Parsons.

We take every complaint seriously and we will always try to tell you within 24 hours what action we will take to help you. You can also make your complaint in writing to Stephen Parsons the principal of the school: sparsons@stgiles.co.uk

St Giles is a member of English UK, which has a strict code of practice. If you think the school has not dealt properly with a complaint that you have made, you can make a formal complaint to English UK. You can contact English UK at 219 St John Street, London, EC1V 4LY. You can email: info@englishuk.com or call: 020 7608 7960.



St Giles International welcomes students from over 80 countries every year. We celebrate the diversity of our students and want you to feel comfortable and happy in the classroom.

If you feel offended by a comment that someone has made, please report it to your teacher or to the Principal. If you are concerned about extremism, please talk to Stephen Parsons, our Prevent officer. We encourage open communication within the boundaries of the core British Values:



Our full policies on complaints and discipline, equality and discrimination, health and safety and under-18s are available in the student information section of our website.

# **Health & Safety**



# Fire

## If you hear the fire alarm...

You must leave the building immediately through the nearest fire exit and try to stay with your teacher. You must follow any instructions given by fire marshals.

#### Please make sure you know where both fire exits are.

In case of an Emergency we meet behind the school in Bateman Mews, on the other side of the garden.

# **First Aid**

eneret eneret

If you have an accident or feel ill, please tell your teacher or a member of staff. We have 4 members of staff trained in first aid to help you.

If you need non-emergency medical advice, you can get phone advice by calling the National Health Service, **NHS: 111** (free from mobiles and landlines).

# The UK Emergency Services number is 999



Only use when there is a <u>real emergency</u>. For **Police/Fire/Ambulance** If you need to report a crime but it is not an emergency, the number is **101**.

# Security

# **ID Cards**

You should always carry your Student ID card as it has important contact details on it. Having a Student ID card can also allow you to receive discounts and special offers at local shops. Please ensure you wear your Student ID at all times when on the school premises.

	Name: MARIANA DE SILVA
	ID No: 123456
	D.O.B: 01. 01. 1994
-	Course from: 09.01.2017
	Course to: 29. 09. 2017
	Signature: Manso

## Lanyards

Lanyards are provided to our students on the first day of arrival, below demonstrates the different colours that we use:

Blue: Over-18's

Red: Under-18's

Black: Staff

Yellow: Visitors



## **School Visitors and Intercom**

All visitors, and students arriving late, will need to use the intercom at the entrance door in order to enter the school. All visitors to the school must sign in at the reception when they enter the building.

## **Personal Possessions**

Please be careful with your possessions and do not leave them unattended even for a few minutes.

### **Bikes**

Please ensure your bike is locked to a fixed object, locking your bike to its wheel is not a safe option.

# The Café at St Giles Cambridge

#### Located in the basement of the school

**During break times,** there is a selection of warm and cold dishes and freshly prepared refreshments.

We are always looking to improve this service so please tell us if there is any particular kind of food that you would like us to provide.

# Example items and prices are as follows (please check with Hamdi the café manager for the most up to date prices):

Coffee / Tea / Fruit Tea /	£2.00 - £2.20
Hot Chocolate	£2.40
Flavoured Iced coffee	£2.80
Coke, Fanta, Sprite	£1.00
Water (still/sparkling)	£1.00
Cookie / Muffin	From £1.20
Fruit	£0.70
Filled baguettes / Wraps	£3.50

Packed lunches can be ordered upon request in the café in the morning from £4.00

Hot lunches (meat or vegetarian dish) £5.50

#### Other food and drink options

Unfortunately, the school cannot always offer students a microwave for their own use, and our café is limited to heating and cooking the food they sell. However, you are welcome to bring your own food and drink to have in the café area, and the school is located in an area which is especially well served by cafes, restaurants and supermarkets:

**Nearby cafes** include: Costa Coffee, Joys, Maison Clement, Dulcedo Patisserie as well as several local options.

**Nearby restaurants include:** Within a 10-minute walk along Hills Road towards the city centre there are many restaurants and takeaways including Greek, Thai, Indian, Chinese, Italian and Turkish cuisine. As well as restaurants such as Pizza Express, Pizza Hut, Le Gros Frank, Subway, and various pubs. There are several attractive local options including a Farmers outlet selling local fresh produce.

**Station Square at the Cambridge railway station** is a just a few minutes' walk away and includes: Marks and Spencer's (food outlet), Sainsburys, Wasabi, Pret-a-Manger, Café Nero and The Station Tavern.

**Pop up Food Vans**: Also situated beside the Cambridge rail station are the beach huts and Pop up food vans. AMT Coffee offer superb Fairtrade coffee and organic milk. The regular food vans include Sauscisse d'Amour, Ling Ling's Rice Box, Steak and Honour, Fired Up Pizzas, Guerrilla Kitchen, Holy Schnitzels and Dogtown Dogs.

**Cambridge Leisure Park**: Again, a short walk from the school, here as well as the Light Cinema and Tenpin bowling, you can find two supermarkets, Rockers Steak House, Bella Italia, Frankie and Bennys, Nandos, Chiquitos and Five Guys.

# **The Social Programme**

St Giles Cambridge offers a varied and exciting social programme for all students. It is an excellent way to meet students and staff and to practise your English in a social environment.

There are activities every day and regular weekly favourites include the student Orientation Tour on Mondays, some kind of sport on Tuesday and the dinner and pub crawl most Thursday evenings. There are also tickets available for popular West End musicals. Make the most of your weekends as well by going on excursions around Britain and Western Europe organised by-local tour companies.

A monthly social programme is updated on the noticeboard available near the school Cafe. Please see Ilaria (Social Programme Organiser) or a member of the administration team during your break time for more information and to buy tickets. Also have a look at the website and posters around the school for details of the upcoming events. Follow us on St Giles Facebook page and share your photos on Instagram: @stgilescambridge

# Living in Cambridge



## **Doctor or dentist**

We advise students to register with a GP if they are staying for 4+ Weeks. Please see a member of the administrative team in Reception if you would like help to visit a doctor or dentist. Some overseas visitors to Britain are charged for medical treatment provided by the National Health Service. The following categories do not have to pay more than British people:

- 1. Nationals of countries which are members of the EU.
- 2. Nationals of countries which have an agreement with Britain-check in Reception.
- 3. Any person who has completed a period of 12 months residence in the United Kingdom.

Please note that for most foreign nationals, emergency treatment can still be obtained free of charge. If you do not qualify for free medical treatment, then you should have some sort of insurance cover in case you become ill.

If you are in a homestay, ask the host for details of their doctor or dentist. You can sometimes register with their doctor or dentist as a temporary resident.

The following GPs are convenient for students. Woodlands Surgery is located on Bateman Street and Lensfield Road Medical Centre is very close to the school. In case of an emergency doctor out of office hours, contact CamDoc (no appointment necessary).

#### **Woodlands Surgery**

48-49 Bateman Street Cambridge CB2 1LR Telephone: 01223 697600 Monday to Friday 08:30 - 18:00

#### CamDoc (Emergency Doctors)

Union Lane Cambridge CB4 1PX Telephone: 01223 883740 24hr service

#### **Lensfield Road Medical Centre**

48 Lensfield Road Cambridge CB2 1EH Telephone: 01223 651020 Monday to Friday 08:30 - 18:00

### Cambridge Emergency Dentist

1c Brooke House Newmarket Road, Cambridge CB5 8TJ Telephone: 01223 363277 24hr service

## Safe Sex

If you have a sexual relationship while you are here in Britain, it is important to be safe. Condoms can be bought at any chemist or supermarket. The age of sexual consent in England is 16.

## Drugs

Many kinds of drugs are illegal in England. This includes some drugs that are more accepted in some other countries, such as cannabis. If somebody tries to sell you drugs in a pub or club, just say NO! Possession of any drug can result in a prison sentence. Smoking tobacco on public transport is not allowed and you must be over-18 years of age to buy cigarettes in the UK.



### Pubs

Pubs in England are normally open from 11.00– 23.00, although many are open later than 23.00. You are allowed to stay in the pub for another 20 minutes to finish your drink after the bar has closed. For those under-18, you can enter a pub but you cannot buy a drink, alcoholic or non-alcoholic. This is why we cannot allow under-18s to attend our social activities which take place in pubs.

## Theft

It is not a good idea to carry a lot of cash with you when you travel around Cambridge. In crowded places (especially shopping Centres, trains, pubs, restaurants, cafes etc.) there are often pickpockets looking for tourists with valuable items. Make sure you keep your phones, cameras, handbags and briefcases out of sight or closed and do not leave them unattended at any time. Take them with you when you leave the classroom in the intervals between lessons.

Be aware of who is around you when you are withdrawing money from a cash machine, bank or post office. Try not to carry large notes such as  $\pm 50$  notes. If any of your belongings are stolen or missing, report the loss to the police immediately:

#### https://www.gov.uk/contact-police.

Parkside Police Station, 39 Parkside, Cambridge CB1 1JG. Telephone 01223 358966 Remember to also contact your bank if you lose your credit card.

## ID

You do not need to carry your passport or ID card with you while you are in the UK. It is better to leave these and other important documents like your flight ticket at your homestay or hotel, or in the School safe. If you lose your passport/ID card or if it is stolen, contact the police and your Embassy as soon as possible: https://www.gov.uk/report-a-lost-or-stolen-passport



## **Post Office**

The Cambridge City Post Office located at 57-58 St Andrews Street, Cambridge CB2 3BZ. Not only can you send letters here but you can also exchange currency. Please show your St. Giles Student Card to receive better exchange rates on €Euros and \$US Dollars. The Post Office is open from 09:00 to 17:30 Monday to Saturday.

# Shoplifting

Shoplifting means taking things from shops without paying, and also includes taking souvenirs without permission from restaurants, hotels, bars etc. Shoplifting is against the law and the police take very strong action against people who are caught stealing. If you are caught shoplifting, you may be arrested and taken to court.

## On the streets

It is not a good idea to walk home alone at night, in deserted areas—especially for female students. If you are travelling at night, walk in a group or, preferably, use public transport or a taxi. Take a taxi to and from your destination (The largest local taxi

firm is Camcab they can be called on 01223 704 704. They also have taxi ranks in the City Centre. To make sure a minicab is licensed, pre-book it, ensure the driver knows your name when he arrives and look for the official sticker in the front and rear windscreens of the vehicle. Never get into an unbooked minicab. These are illegal and may be unsafe.





## Banks

There are several banks and cash machines close to the school. The nearest banks are HSBC and RBS on Hills Road only a 5-minute walk from the school. With a short walk to the City Centre you will find all major banks such as Santander, Barclays, NatWest, HSBC, or Lloyds. Most banks are open between 09.30 and 16.00 Monday to Friday and some are open on Saturday mornings. If you want to open a bank account, you must be enrolled as a student for a minimum of six months. We can provide a letter to help you if we have arranged your accommodation but we cannot guarantee that the bank will give you an account. Please ask in Reception for further details.

## Visas



The School is not allowed to give individual advice about immigration or student visa enquiries. The Home Office can contact the School at any time to ask if a student has been attending class regularly. If you need advice, you can contact UKCISA (UK Council for International Student Affairs): www.ukcisa.org.uk

Tel: 020 7107 9922 (Mon—Fri 13.00—16.00) or visit the UK Border Agency website: www.ukvisas.gov.uk

## **Registering with the Police**

If you need to register at the local Police Station on your arrival in the UK (this will be written on your visa or passport), the address is: Parkside Police Station, 39 Parkside, Cambridge CB1 1JG. Telephone 01223 358966

Please contact the Student Welfare Officer or Registrar who will arrange an appointment for you and help you with the necessary paperwork to take with you to your appointment.

There is a fee for registration, which is £34.00 and you will need 2 passport photographs.

## Police powers of arrest

To arrest you, the police needs reasonable grounds to suspect you are involved in a crime for which your arrest is necessary. The police have powers to search you when you are arrested. If you are arrested the police must:

- identify themselves as the police
- tell you that you're being arrested
- tell you what crime they think you've committed
- explain why it's necessary to arrest you
- explain to you that you're not free to leave

If you are under 17, the police must contact your parents, guardian or carer as soon as possible after your arrival at the police station.

## Motoring and traffic regulations

If you want to drive in the UK, you must have a Driving Licence which is valid for use in the UK. The car must be insured and have road tax and a MOT Certificate – if you buy a car, you are responsible for paying the tax and insurance. You must always follow the Highway Code (laws that tell you what to do when driving). You must drive slower than the speed limit (measured in miles per hour – MPH - not kilometres). The minimum age for driving a car or riding a motorcycle is 17.

In the city, on smaller roads, the speed limit is 20 or 30 MPH and on the motorways between cities it is usually 70 MPH but you must look for signs because it can be lower. Remember to drive on the left and stop at red lights and zebra crossings. If you break the law, you will have to pay a fine and if you cause an accident, you could be sent to prison.

It is also illegal to read a text or check your phone when you are driving. You are allowed to use a completely hands-free phone while you are driving, but you are not allowed to touch it or pick it up. If you need to use your phone, you should park your car safely and turn off your engine.

The police can stop a vehicle for any reason. You're breaking the law if you don't stop.

If you are stopped, the police can ask to see your:

- driving licence
- insurance certificate
- MOT certificate

If you don't have these documents with you, you have 7 days to take them to a police station. The police can also give you an on-the-spot fixed penalty notice for many minor offences and make you take a breath test for alcohol. More serious offences can lead to prosecution followed by a fine or being sent to prison.

Some roads in England have tolls (charges) in order to use the road. If you plan on using a car in England, make sure you know which roads you are using and that you pay the tolls before you drive.

## **Places of Worship in Cambridge**

<u>Muslim</u> Cambridge Mosque

1A Mawson Road, Cambridge CB1 2DZ

Mill Road Mosque 309-313 Mill Rd, Cambridge CB1 3DF

Masjid Al Ikhlas & Cambridge Islamic Centre 4 Devonshire Road, Cambridge CB1 2BH

, 5

Roman Catholic St Phillip Howard Catholic Church 33 Walpole Road, Cambridge CB1 3TH

**German Catholic Church** German Lutheran Church 4 Shaftesbury Road, Cambridge

**Ukranian Catholic Cathedral** 21 Binney Street, W1K 5BQ

**St Peter's Italian Catholic Church** 136 Clerkenwell Road, London, EC1R 5DL

**Spanish Catholic Chaplaincy** 47 Palace Court, W2 4LS

**Our Lady and the English Martyrs** Hills Road, Cambridge CB2 1JR

**St Lawrences Catholic Church** 91 Milton Road, Cambridge CB4 1XB

### **Catholic Portuguese Mission** Our Lady of Hal Church

165 Arlington Road, NW1 7EX

### **Christian Interdenominational**

**Cambridge Chinese Christian Church** 8 Blanford Walk, Cambridge, CB4 3NQ

### **Buddhist**

Cambridge Buddhist Centre 38 Newmarket Road, Cambridge CB5 8DT

### **Protestant**

**Baptist** Eden Baptist Church Fitzroy Street, Cambridge CB1 1ER

24 | Page

#### **Church of England**

Great St Marys Church Senate House Hill, Cambridge CB2 3PQ

#### **Dutch Service**

Cambridge Presbyterian Church www.cambridgepres.org.uk

### French Service

C3 Church C3 Centre, Cambridge CB1 3HR

Swiss Service Wesley Methodist Church, Christs Piece Cambridge CB1 1LG

#### Cambridge Korean Church

43 St Andrews Street, Cambridge CB2 3AR

### **Orthodox Church**

**Greek Orthodox Church of St Athanasios** 154 Cherry Hinton Road, Cambridge CB1 7AJ

We do not have a designated prayer room in the school, but please ask if you would like a quiet, private space to do this.

If this list does not include what you are looking for, please speak to a member of staff who will help you.

# Organisations that can help you

Alcoholics Anonymous Helpline: 0800 9177 650	A group of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from alcoholism.
<b>Childline</b> www.childline.org.uk Helpline: 0800 1111	Childline can be used by anyone up to the day of their 19 <sup>th</sup> birthday. It gives support and advice on a wide range of topics.
Drinkaware www.drinkaware.co.uk Tel: 0300 123 1110	If you are worried about your alcohol cosumption, you can call this charity that gives facts and advice about alcohol.
Gamblers anonymous www.gamblersanonymous.org.uk/	Support groups for people with gambling addictions
Mind           Helpline:         0300         123         3393           info@mind.org.uk           Text:         86463	Provides information on a range of topics, including mental health, medication and alternative treatments.
Release Helpline: 0845 4500 215	A national charity that gives free and confidential advice about drugs and the law
<b>Smokefree</b> 0800 022 4332	NHS information and advice to help stop smoking
Supportline Helpline: 01708 765 200	Supportline is able to take calls on a wide range of issues including relationships, child abuse, anger, bullying, eating disorders, exam stress, self-harm, domestic violence, rape and sexual assault, disability, mental health, depression, anxiety, panic attacks, addictions, debt, phobias, conflict, sexuality, health concerns, homelessness, racial harassment and loneliness.
Action African Well Women's Clinic Specialist Midwife - Juliet Albert 07730 970 738 or 0208 383 8712 Specialist Interpreter - Hayat Arteh 07956001 065 or 0208 383 8761 (Somali and Arabic speaking) Specialist Counsellor - Melanie Mendel 07917897550	A free self-referral service for all women who have undergone female circumcision. This is a service run by women for women.
The Samaritans https://www.samaritans.org/ Tel: 116 123	The Samaritans offer a safe place for you to talk any time you like, in your own way – about whatever's making you unhappy

# **Local Places of Interest**

Here are some places you might like to visit while you are at St Giles. All of them are just a short walk away from the School.



**The Fitzwilliam Museum** located in the heart of Cambridge, the Museum is one of the most iconic buildings in the Cambridge cityscape. Its monumental neo-classic facade and columns are just a short walk away from the central colleges and the River Cam. The Museum was founded in 1816 by the 7th Viscount Fitzwilliam of Merrion who bequeathed his vast collections of art, music and books to the University of Cambridge



**King's College and Chapel** is a popular attraction. A visit to King's College Chapel is a truly inspirational experience. It is the largest and most spectacular of the college chapels in Cambridge



**Clare College and Gardens** A fine example of a 20th Century English garden, it was redesigned in 1947 by Neville Willmer, after the devastation of the war years. The garden still retains some of its earlier features, with old yews and chestnuts.



**The Corpus Clock**, The fabulously terrifying "Grasshopper Clock" on the corner of Corpus' Taylor Library is a must-see for any Cambridge visitor. Its shining, 24-carat gold dial and gruesome time-keeper make a dazzling addition to the historic city centre.



**The Wren Library** was completed in 1695 to the design of Sir Christopher Wren. Today it contains manuscripts and printed books together with various special collections given to the college during the last 180 years. Among the special collections housed in the Wren are 1250 medieval manuscripts; the Capell collection of early Shakespeare editions; many books from Sir Isaac Newton's own library, the Rothschild collection of 18th century English literature and A.A. Milne's manuscripts of Winnie-the-Pooh

# Travel

#### Travel by Coach

### www.nationalexpress.com

National Express Coaches depart from Parkers Piece on a very regular basis and 24hrs per day. Coaches are a cheap way to travel and are very useful for Traveling to Heathrow, Luton or Gatwick Airport.



You can purchase tickets on line or through Lea your Social Organiser

#### London - Travel by train

 WEEK DAY £33.50 Off peak travel card Off peak is after 10am

Travelcards include return travel to London and unlimited use of the buses and underground

 WEEKEND £52.10 Travel card all day regardless of time of travel





# **Useful Websites**

**Visit Cambridge** (What to see and do during your stay in Cambridge) https://www.visitcambridge.org/

**Visiting Cambridge University** (A guide to the Cambridge Colleges) https://www.cam.ac.uk/about-the-university/visiting-the-university

**Transport for London Journey Planner**- (Plan your travel to London – one hour from Cambridge by train) - http://journeyplanner.tfl.gov.uk

Trainline (Book train tickets for National Rail)- http://www.thetrainline.com/

**National Express** (Buy coach tickets for travel to over 900 destinations throughout the UK) http://www.nationalexpress.com/

Last Minute (Book cheap flights) - http://www.lastminute.com/

**Visit Britain** (Travel information, upcoming events and top attractions around the UK) http://www.visitbritain.com/

**Café and Restaurant Guide** (Within Cambridge) https://www.theguardian.com/travel/2012/dec/05/cambridge-top-10-budget-restaurants



Have a Wonderful Stay in Cambridge and let us know if we can help you in any way!